



Elavon



the ONE source for
all your payment
processing needs



Payment Processing Solutions

Reliable and secure payment processing from a world-leader

Choose Elavon Today

1 End-to-end flexibility

Elavon is responsible for front-end authorisations, back-end settlement, and all customer support functions. If you have a payment processing need – we have the solution.

2 Secure and compliant payment solutions

You can count on Elavon to deliver secure processing that meets PCI-DSS security requirements and local regulations. We keep your business and your customers' information safe.

3 Superior customer service

Get the support you need around the clock from an experienced professional in our customer support centre or use our free online reporting tool – iMerchantConnect.

4 You're in good company

Elavon processes over a billion transactions annually for more than one million merchants worldwide, from the smallest retail outlet to multi-national corporations. If you accept card payments in your business you can rely on Elavon.

5 Financial strength

Elavon specialises in payments and is backed by the strength of U.S. Bank – the 5th largest U.S. commercial bank – and its European affiliate, Elavon Financial Services Limited.



Payment Solutions From a Trusted Source

Your business is unique, and so are its challenges. In today's competitive marketplace, you must balance good customer service with efficient cash management and risk control. Elavon's entire focus is on delivering reliable and secure payment solutions to help you succeed in an increasingly complex business area. By serving as a single source for payment processing, Elavon has set new standards in convenience, security, reliability and customer service.

You will be in good company with Elavon; we support more than one million business merchants worldwide. So no matter the size of your business, or what market you operate in – retail, restaurant, hospitality, service, mail order, e-commerce – we have the solutions you need to optimise your payment processing.

You can't afford to limit customer payment options or delay access to funding. Elavon's solutions make it possible for you to realise operational efficiencies and improve cash flow. Our end-to-end network and robust processing platform facilitate operational and financial efficiencies for your business.

We are better at our business so you can be better at yours. Choosing the right payment processing partner is critical to your bottom line. When compared to other processors, Elavon clearly delivers the most powerful payment solutions in the industry.

Your Single Source for Reliable and Secure Payment Processing



Point-of-Sale Solutions

Payment terminals

Stay compliant with the latest cardholder security standards with Elavon's broad range of dial and wireless terminals and peripherals that can support Chip & PIN processing. Whether you require an integrated solution, a stand-alone POS terminal or contactless reader Elavon can support your needs.



Value-Added Solutions

E-commerce

If you need to adapt your business to card-not-present environments safely and securely, Elavon's e-commerce solutions help you make the most of an international marketplace. From multi-currency capabilities to electronic Dynamic Currency Conversion (DCC), our online solutions help keep you competitive in this fast growing consumer marketplace.



Electronic Gift Card Plus

Gift cards from Elavon increase revenue and attract new customers. They also reduce the fraud and labour associated with paper gift certificates. You can tailor our solution to meet your specific business needs. You can also utilise the same cards as prepaid cards or loyalty cards to incentivise your customers and as a means to promote your business to new customers. Ask for a Gift Card Plus leaflet.



Tourist Payment Services

If you have overseas visitors to your business we have a range of value-added solutions to help you process foreign cards and currencies. Ask for our Tourist Payment Services leaflet.

Credit and debit card payments

Our payment processing solutions help you improve cash flow, minimise your collections risk and better serve your customers – whether in-store or online – all while meeting stringent security standards to protect cardholder data, including Chip & PIN technology. Elavon provides authorisation, settlement, funding, and support, giving you one point of contact for all your Visa®, MasterCard®, Laser, Maestro® International, Diners® and American Express® credit and debit card transactions.



We also process various local card types in different countries. Please ask your sales representative for details of what these cards are in your country.



Online Reporting

iMerchantConnect

Elavon's FREE online reporting and statement tool allows you to securely monitor your account from any web browser, at any time of day. With iMerchantConnect you can display recent deposits; view standard transaction, batch, and unpaid statement reports; and request more robust reporting, such as chargeback and retrieval requests, to enhance your operational efficiency. Ask for our iMerchantConnect leaflet.



Security

Risk management and fraud control

Elavon's network has built-in fraud monitoring and control features to protect your business and your customers' card data. A robust set of risk management and fraud prevention tools underpin our solutions.

PCI Compliance

We operate a comprehensive programme to help you protect cardholder data, whilst ensuring you are compliant with Payment Card Industry Data Security Standards (PCI-DSS). This programme includes education, assistance with compliance validation, and financial protection should a breach occur.



Service

Customer service and voice authorisation

It is our experienced, highly responsive people that truly set us apart. Backed by a team of professionals dedicated to meeting your needs, you can count on Elavon when you choose us as your payment processor. From implementation services to chargeback monitoring and interchange management services, our experienced team of payments experts will help you manage the costs associated with card payment acceptance. Elavon is committed to supporting your business.

With Elavon You Benefit From:

- Reduced overall processing costs
- Competitive Rates
- Faster receipt of funds
- Streamlined processing and settlement
- Value added solutions
- Enormous time savings
- Strong data protection
- Highly reliable processing
- Easy to use management tools
- Local representatives
- 24x7 customer service
- Improved bottom line

Excellence is our way of doing business



To learn more, visit us online at
www.elavon.com

