

# iMerchantConnect

The easy, effective way to manage your payments.



## Payment Information Online, Anytime

No matter what sort of business you operate, how large an organisation you manage, or how sophisticated the accounting infrastructure you use, access to critical payments information is important to your financial success.

The key is having the right information when you need it, so you can make adjustments, deal with unexpected issues, and better manage the costs of card acceptance.

Whether you require a convenient tool for a single location, powerful reporting across your business, or a fully-customisable payment analysis solution, Elavon provides information that's right on the money.

## Secure & Comprehensive Reporting

iMerchantConnect is a powerful reporting tool offering full range of reports tailored to suit any merchant's needs. It is your source for information that can give you a broad overview or a precise snapshot of your merchant processing account.

Elavon's proprietary reporting solution brings together all the information you need to better manage your electronic payment processing activity and delivers it in the way you want to receive it.

Through an online connection, iMerchantConnect allows users to download reports using various formats — PDF, HTML, TXT, XLS, SCV — so that payment processing data can be shared with other accounting systems. This simplifies reconciliation with other systems and allows you to archive important information for future reference.

## Flexible Hierarchy

iMerchantConnect features a convenient hierarchy structure that enables a diverse audience of users to easily and securely access, view, aggregate and manage data based on business needs. Viewing reports is easier and more convenient since the hierarchy directly correlates to the organisation of your enterprise structure.

Whether you choose to view transactions at a corporate level, chain level, or at an individual location, you can drill down to specific batch levels and even view individual transactions. Security features ensure that users only have access to reports and information associated with their assigned rights.



## Why iMerchantConnect?

iMerchantConnect, our real-time online reporting system, provides the comprehensive information you need to quickly and securely access payment information.

### 1 Fast

- Free online access
- Timely reporting

### 2 Easy

- Intuitive user interface
- No special software required

### 3 Secure

- Password protected
- Secured cardholder information

# Robust Content & Reporting Features



## Manage All Payment Activity

Elavon's reporting solutions are designed to provide you with timely, critical information such as details regarding transactions, batches, deposits, exceptions, credits, retrievals, and interchange qualification categories. Flexibility allows you to analyse data for a single day, over a range of dates, and at one or all of your organisation's locations.

## Reporting options

iMerchantConnect offers a variety of reporting options that are updated daily and provide a snapshot of the electronic payment activity that impacts your bottom line.

### Statement and funding reports

View at-a-glance summaries of the items that financially impact your bank account, including deposits, chargebacks, and other charges.

### Settlement & batch reports

This report provides summaries of daily batch settlement and transaction detail for all card types processed through Elavon.

### Chargeback & retrieval reports

Analyse details about existing chargebacks, and get ahead of retrieval requests before they turn into new, costly chargebacks.

### Interchange qualification reports

Minimise processing expenses by understanding how your transactions are qualifying.

*Note: Some reports optional; availability varies and will be set up based on merchant needs*

**iMerchantConnect**  
The Window Into Your Payment Processing Account.

- Merchant Experience
- Standard Reports
  - Activity
  - Viewing Statements Online
  - Payment List and Payment Detail
  - Unpaid
- Optional Reports
- Reports Portfolio

### Standard Reports

Reports available from iMerchantConnect are updated daily and provide a snapshot of electronic payment activity impacting your financial picture. These reports contain information about transactions, batches, deposits, exceptions, credits, retrievals, and interchange qualification categories that took place on a single day or over a range of dates at one or all of your organisation's locations.

In addition, with iMerchantConnect, each user can have a specific view of the reports they receive. Report sections enable you to include or exclude views of certain information included in the report, tailoring a single report to the individual needs and responsibilities of a diverse user audience.

You decide the hierarchy structure for your report, and you can even create and view multiple sub-hierarchies within your report—calling out specific profit centres, business lines or geographic areas used to track and measure payment activity.

Elavon's account team works with you to set up reporting parameters and delivery modes based on your requirements. Sample reports are available to illustrate the breadth and depth of options available.

- Batches Funded Details
- Payment List
- Unpaid List
- Batches Funded List
- Statement Detail
- Unpaid Transactions Detail
- CSV Download (Excel)
- Statement List
- Unpaid Transactions List
- CSV Download (TXT)
- Transactions Funded Details
- Batches Submitted
- Merchant Details MySummary
- Transactions Funded List
- Transactions Submitted
- Payment Detail
- Unpaid Detail

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**iMerchantConnect**  
The Window Into Your Payment Processing Account.

- Merchant Experience
- Standard Reports
- Optional Reports
  - Chargeback & Retrievals Report
  - DCC Terminal Performance Report
- Reports Portfolio

### Optional Reports

iMerchantConnect offers a full range of optional reports.

- Card Types Split
- Qualification Detail
- Chargeback List
- Qualification Item Daily
- Chargeback Summary
- Retrieval List
- Corp O Summary
- Retrieval/Chargeback Detail
- Daily Statement
- Chargeback Summary by Reason Code
- Diners
- DCC Terminal Performance
- Interchange Tracking
- Qual Item Trend Cycle
- Interchange PassThru

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View an online demo and detailed reporting samples at [www.iMerchantConnect.com](http://www.iMerchantConnect.com).

