



# Payment Processing Solutions

End-to-end solutions to meet your specific needs.

## Payment Solutions from a Trusted Source

Your business is unique, and so are its challenges. In today's competitive marketplace, you must balance good customer service with efficient cash management and risk control. You're in good company with Elavon; we support more than one million business merchants worldwide. So no matter your business – retail, restaurant, hospitality, service, mail order, e-commerce – we have the solutions you need to optimise your payment processing.

You can't afford to limit customer payment options or delay access to funding. Elavon's solutions make it possible for you to realise operational efficiencies and improved cash flow. Our end-to-end network and single, international processing platform enable multi-currency and cross-border capabilities while creating operational and financial efficiencies for your business.

### Credit and debit card payments

Our payment processing solutions help you improve cash flow, minimise your collections risk, and better serve your customers – whether in-store or online – all while meeting stringent security standards to protect cardholder data, including Chip & PIN technology.

Elavon provides authorisation, settlement, funding, and support, giving you one point of contact for all your Visa®, MasterCard® and Diner's Club® credit transactions, as well as international debit card transactions.



## Choose Elavon Today

### 1 End-to-end flexibility

Elavon is responsible for front-end authorisations, back-end settlement, and all customer support functions. You have one source for all of your payment processing needs.

### 2 Secure & compliant payment solutions

You can count on Elavon to deliver secure processing that meets PCI-DSS security requirements and local regulations to keep your business and your customers' information safe.

### 3 Superior customer service

Get the support you need around the clock from an experienced professional in our customer support centre or use our free online reporting system.

### 4 You're in good company

Elavon processes over a billion transactions annually for more than one million merchants worldwide.

### 5 Financial strength

Elavon specialises in payments and is backed by the strength of U.S. Bank – the 6th largest U.S. commercial bank – and its European affiliate, Elavon Financial Services Limited.



# Your Single Source for Reliable & Secure Payment Processing

## Point-of-Sale Solutions

Elavon understands the way you accept payments varies greatly depending on your business and point-of-sale (POS) configuration. We also understand the importance of security and compliance. That's why we offer a wide variety of processing solutions to meet the needs of all environments, from card-present to mail-order/telephone-order and e-commerce. Whatever your business needs, count on Elavon to deliver.

### Payment terminals

Stay in compliance with the latest cardholder security standards with Elavon's broad range of dial, Internet-enabled and wireless terminals and peripherals. Integrate processing through our POS platform with integrated solutions from our certified partners and software providers.

## Value-Added Solutions

### Mobile top-up

Offering top-up vouchers via terminal purchase is an innovative way to entice new customers to your business, and add a new line of revenue without ever having to stock the shelf. Top-up sales are quick, easy and popular and are made available to your business through Elavon's state-of-the-art electronic platform.

### Cash back

Offer your customers convenient access to cash whenever they make debit card purchases and realize operational and financial efficiencies for your business. Elavon's Cash Back programme is available for International Visa® and MasterCard® debit cards.

### Dynamic Currency Conversion (DCC)

DCC from Elavon converts international Visa and MasterCard purchases into the cardholder's home currency at the point of sale. That means in addition to realizing bottom line benefits, your business enjoys added efficiency from a single statement for all your payment transactions – DCC included.

## Online Reporting

### iMerchantConnect

Elavon's free online reporting and statement tool, allows you to securely monitor your account from any Web browser at any time of day. With iMerchantConnect, you can display recent deposits, view standard transaction, batch, and unpaid statement reports, and request more robust reporting such as chargeback and retrieval requests to enhance your operational efficiency.

## Security & Service

### Risk management and fraud control

Elavon's network has built-in fraud monitoring and control features to protect your business and your customers' card data. A robust set of risk management and fraud prevention tools are provided, including a specialised response team that works directly with banks and police in the event of widespread fraudulent activity.

### Customer service and voice authorisation

Customer support is there whenever you need it. A dedicated and well-trained staff of local service professionals operates a 24/7 call center for voice authorisation and client assistance.

To learn more,  
visit us online at  
[www.elavon.pl](http://www.elavon.pl)

