



One-Stop-App for Install and Support

Our Premium Install and Support, provided by Boomtown, offers affordable and technical support you need, right when you need it. Leveraging Boomtown's nationwide network of certified, local technicians, we solve for the last-mile challenges to get your equipment and internal network installed, minimizing business interruptions. We also provide on-demand 24/7 support to keep your business running. We simplify tech support so you can concentrate on running your business.

Services include:

INSTALLATION

Professional installation services for an easy transition:

- Network Setup & Testing
- Hardware Setup & Configuration
- Comprehensive System Testing
- Payment System Overview

ON-GOING SUPPORT

All-inclusive tech support minimizes service interruptions:

- One Button for Every Question
- 24/7 Video Remote Support
- Local Technician Dispatching
- Proactive Business IT Monitoring

*Upgrading to
the Future of
Payments has
Never Been Easier*

LET'S TALK:

Name
Phone Number
Email

Professional Installation for a Seamless Transition



TABLET SOLUTIONS

Hardware Installation - Unpack, assemble and configure each register, including the terminals, cash drawers, printers, barcode scanners and anything else.

System Configuration - Log in to the system, configure store settings and any connected peripherals.

Comprehensive Testing - Confirm key functions operate as expected, such as transaction and receipt printing.

Remote Software Training - A live guided tour of the solution's functionality and Q&A session will leave you ready to start selling on day one.



NETWORK SETUP & TESTING

Have A Network Already? We'll perform an assessment of it, including tests of all existing hardware and cables for continuity. If needed, we'll run new cables or replace hardware.

Need A New Network? We'll install new hardware - routers and modems - and run any necessary cables.

In All Scenarios: We'll test wireless network speeds throughout your store, making sure that the signal is strongest where you need it.



24/7 ONGOING SUPPORT

One Button For Every Question - Tap our app (the exclamation point) whenever you have a technical question.

Talk To A Human, Not A Machine - You'll video chat with an experienced Support Engineer in minutes.

Get Answers Faster with Video - It's like having a technician instantly in your store at a fraction of the cost.

Local Techs When Needed - Certified local technicians are always available to conduct in-person visits across most major markets in the U.S.

*Contact Us Today for
Affordable Installation
and Technical Support
When You Need It!*

