



A Simple Way to Manage Patient Payments

With Payment Navigator Medical Office, you can improve patient payment coordination – increasing operational efficiency and effectiveness. Reduce bad debt, boost productivity, and provide a positive patient experience to strengthen consumer loyalty and your bottom line.

Payment Navigator Medical Office is the flexible, secure web-based solution that enables your practice to manage all patient payments from a single system.

MAXIMIZE PAYMENTS FOR YOUR PRACTICE

- Securely process co-pays, deductibles, co-insurance and self-pay balances
- Standardize processing for all payment types: cash, check, debit card, credit card and FSA/HSA
- Accept payments via any compatible Apple™ tablet or mobile device
- Consolidate patient information and payment data to ease administration
- Available reporting allows payment posting to your accounting system for reconciliation
- Adhere to latest card data security standards to mitigate risk and help reduce your PCI scope
- Implement EMV devices featuring encryption technology to protect card data from the moment a transaction begins



LET'S TALK:

SIMPLIFY PAYMENTS FOR YOUR PATIENTS

- Determine insurance eligibility and estimate patient responsibility
- Offer convenient payment plans
- Automatically notify about upcoming payment plan transactions
- Improve transparency with print and email receipts
- Anytime payment acceptance through online portal
- Deliver patient-friendly billing statements

ENHANCE INTERACTIONS BETWEEN STAFF AND PATIENTS

- View payment history to respond quickly to patient inquiries
- Improve communication about payment options and financial responsibility
- Intuitively designed for ease of use by staff and patients
- Add a logo so the portal is identifiably branded

CONVENIENT AND SECURE

We make it easy to get started with Payment Navigator Medical Office. A quick, pain-free implementation process frees up your time better spent devoted to patients.

Payment Navigator Medical Office adheres to the highest standards of security and compliance for both healthcare and payment transactions. You and your patients can feel confident that your card data is protected.

24 hour, 7 day a week customer service is provided to ensure you have support when you need it.