

# The Health Care Challenge



As medical expenses go up, patients struggle to afford care

**43 million Americans** have unpaid medical debt

The average debt is **\$579**



When patients can't pay for treatment:

**Providers get stuck with the bill**

Hospitals provided **\$46 billion** in unpaid care in 2013

**OR**

**Patients put off getting care**

**66 million Americans** chose not to get needed health care last year due to cost



## THE OPPORTUNITY

### Help patients pay balances over time

Payment plan transactions **increased 284% from 2011-2013** – consumers have a growing appetite for flexible arrangements

### Help patients submit timely payments

**65% of patients** say they would pay an electronic bill faster than paper

## THE SOLUTION

### Focus on care, not collections!

ELAVON revenue cycle solutions feature **flexible payment options and multi-channel payment capabilities**



Learn more at  
[www.elavon.com/healthcare](http://www.elavon.com/healthcare)

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