Moving Patients from No-Pay to I’ll-Pay

Hospitals only recoup between 10-20% of patient owed dollars within 120 days of sending the first bill so it is important to regularly examine new avenues for collecting patient receivables.

Ease and convenience are keys to capturing more consumer payments. Online, mobile, IVR and kiosks are ubiquitously used by airlines, hotels, banks and retailers to facilitate payment transactions at every conceivable customer touchpoint. And consumers appreciate the flexibility and time-savings each of these payment channels provide. Are you meeting your patients where they are with the right mix of tools and technologies to make paying you easy?

Read our Healthcare Multi-Channel Payment White Paper to learn how to open up revenue opportunities with multichannel payment solutions.

Upcoming Webinar in May!
Is Your Patient’s Card Data Exposed?

As healthcare organizations expand payment opportunities for consumers, the job of protecting all that data becomes increasingly complex. Healthcare providers need a comprehensive security strategy to protect every aspect of the payment system including point of service, back office, online and mobile. Join our payment security experts and our guest speaker, Tony Hansen from Providence Health & Services, on May 24th, 2pm ET to hear them discuss best practices and current technologies to secure consumer card data. Please visit our website to register.
• Medical Bills Still Take a Big Toll, Even with Insurance*
• Data, Devices, Employees Pose the Biggest Challenges to Hospital Cybersecurity*
• 10 Things to Know About Healthcare Collections and Patient Financial Responsibility*


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